

Future workshop locations:

- Aberdeen
- Brookings
- Beresford
- Chamberlain
- Winner

Dates will be announced as they become scheduled. Please check the SDSL online calendar for information.

<http://www.sdstatelibrary.com/forlibrarians/calendar/index.htm>



Cost: FREE

Drinks and snacks are not provided.
Lunch is on your own.

For More Information

For information about the workshop's content, please contact Annie Brunskill, at the South Dakota State Library (1-800-423-6665 or Annie.Brunskill@state.sd.us)



These workshops are made possible through
Library Services & Technology Act Funds (LSTA)



800 Governors Drive
Pierre, SD 57501
www.sdstatelibrary.com

Basic Reference Service & You:

*Developing the
Skills and Resources
You Need to Answer
Your Patrons' Questions*



Sponsored By:
The South Dakota State Library

Course Presenter:
Annie Brunskill
Research / Documents Librarian
South Dakota State Library

Do your patrons ask you questions that have you stumped?

This ready reference course will help you with that. It will cover three main topics: a definition of reference; how to conduct a reference interview; and where to find the answer. The workshop will be presented by the State Library's Research Librarian and the Inter-Library Loan Coordinator. Training will be presented at various locations around the state. Additional training will be available online at a later date.

Who would benefit from this course?

School and public library staff

Participants will learn to:

- ◆ Determine what types of questions their patrons are asking
- ◆ Conduct a positive and helpful reference interview
- ◆ Locate and use appropriate resources for finding the answers that are needed
- ◆ Learn when to refer a question to the State Library
- ◆ Learn Inter-Library Loan processes in SDLN and WorldCat



**Basic Reference
Service & You:**

*Developing the Skills and Resources
You Need to Answer Your Patrons'
Questions*

Sponsored by:

The South Dakota State Library

Dates:

Thursday, September 6th — Buffalo, SD

Friday, September 7th — Sturgis, SD

9:00 to 4:00 with

Lunch Break: 12:00 to 12:45

Please Register by September 1st:

Submit the online form or by mailing the printed form to

Annie Brunskill, South Dakota State Library
800 Governors Drive, Pierre, SD 57501

Register Today!

Select your Schedule/ Location

☐ Sept. 6th: Buffalo

☐ Sept. 7th: Sturgis

Name

Library

Address

Phone

Email

Mail this form to:

Annie Brunskill,
Research / Documents Librarian
SD State Library,
800 Governors Drive
Pierre, SD 57501
OR fax to 605-773-6962

Or Register online:

<http://www.sdstatelibrary.com/forms/basicreference/index.asp>